

Relatórios

O RITA permite consolidar e visualizar as informações relativas aos serviços de forma coerente e útil no software e disponibiliza essas informações sob a forma de "**Dados de exportação**", que podem ser descarregados do software e partilhados conforme necessário.



No separador "Relatórios", podem ser gerados sete relatórios diferentes.

- Síntese dos transportes
- Planeamento de transportes
- Síntese de armazenamento
- Planejamento de armazenamento

Relatórios de operações:

The screenshot shows the RITA software interface in the 'Reporting' section. It is divided into four main sections: **Transport Overview**, **Transport Planning**, **Storage Overview**, and **Storage Planning**. Each section contains various filters and an 'Export Data' button.

- Transport Overview:** Includes consignments of "In-Progress" & "Closed" status; and cargo dispatched from all locations. Filters: From Date (12/Jul/2021), To Date (12/Jul/2021), Transport Company (Transport Company). Buttons: Export Data.
- Transport Planning:** Includes consignments of "Accepted" & "In-Pro" and cargo arriving to / on hand in all locations. Filters: Location Region (All). Buttons: Export Data.
- Storage Overview:** Includes consignments of "In-Progress" & "Closed" status; and cargo received / dispatched / released & lost / found in locations of type "storage" and "transshipment point". Filters: Opening Stock as of (12/Jul/2021), Closing Stock as of (12/Jul/2021), Location (All). Buttons: Export Data, Export Simplified Data.
- Storage Planning:** Includes consignments of "Accepted" & "In-Pro" and cargo arriving to / on hand in locations of type "storage" and "transshipment point". Filters: Location (All). Buttons: Export Data.

- Síntese de serviços
- Síntese de liberação
- Síntese de consignação

Comunicações e relatórios:

Communications / Reporting

Service Overview

Includes consignments of "In Progress" & "Closed" status, and cargo received / dispatched / released & lost / found, in all locations.

From Date: 12/Jul/2021 To Date: 12/Jul/2021

Export Data

Release Overview

Includes consignments of "In Progress" & "Closed" status, and cargo released, from all locations.

From Date: 12/Jul/2021 To Date: 12/Jul/2021

Export Data

Consignment Overview

Includes consignments of all status, and ref transaction details, for all locations.

From Date: 12/Jul/2021 To Date: 12/Jul/2021

Export Data

Os utilizadores do RITA podem selecionar a unidade de medida (Kg ou MT) que pretendem ver num relatório descarregável.

Dashboard Consignments Receives Dispatches Stock Management Reporting

Operations

Multi Project Reporting

Weight Unit

metric tons (r)

metric tons (t)

kilograms (kg)

Transport Overview Transport Requests

As opções de exportação de dados disponíveis no RITA são essenciais para a partilha de informações sobre os serviços: tanto com o pessoal de operações logísticas e de planeamento, que pode não aceder regularmente ao software diretamente, como com as partes interessadas externas e os utilizadores dos serviços, que podem necessitar de um resumo das actividades ou de actualizações regulares do estado da sua carga. Estes dados são exportados do RITA e descarregados sob a forma de folhas de cálculo em formato .xls com cabeçalhos de colunas codificados por cores para facilitar a filtragem, a visualização e a análise, independentemente da aplicação e conforme necessário para o contexto do serviço.

Os dados exportados incluem as seguintes classes de informação abrangentes:

Details of the specific transaction(s) or "Events"	<ul style="list-style-type: none"> Event type, date and duration Cargo handled for the event, and event location(s) Other details and references for the event
Details of the overall request(s) or "SRFs"	<ul style="list-style-type: none"> SRF reference number, status and date registered How the service will begin and end (who & where)
Details of the full cargo	<ul style="list-style-type: none"> All cargo to be handled for the request Special handling instructions & info for the cargo

Para entender a relação entre esses dados, é importante entender a relação entre " **Eventos**" e os pedidos gerais, ou "**SRFs**".

- A prestação do serviço (tal como solicitado) num único QRE pode exigir vários eventos: por exemplo, um único QRE pode exigir a recolha de carga no local X e a entrega no local Y, mas pode não ser possível transportar toda a carga de uma só vez e pode não ser possível viajar diretamente de X para Y.
 - Cada FUR pode incluir várias linhas de carga, com diferentes unidades de manuseamento: por exemplo, um único FUR pode incluir 50 caixas do artigo A, 40 sacos do artigo B e 30 fardos do artigo C.
- No exemplo acima, o FUR, ou pedido global, só estará completo depois de:
- Todas as 50 caixas, 40 sacos e 30 fardos tiverem sido recolhidos (**ou anulados total ou parcialmente**) no local X;
 - Toda a carga não anulada for expedida (**de uma só vez ou em grupos mais pequenos**);
 - Toda a carga não anulada chega ao local Y (**diretamente, ou através de outros locais**).
 - Toda a carga não cancelada (**ou declarada perdida na totalidade ou em parte**) é devolvida ao

utilizador do serviço.

A compreensão dos eventos indica-lhe o que aconteceu à carga e onde se encontra agora a carga e em que quantidades; a compreensão dos FUR indica-lhe o apoio que foi solicitado e acordado e, por conseguinte, o que ainda é necessário fazer com a carga disponível ou que ainda está à espera de ser recolhida.

As principais informações relacionadas com os "Eventos" incluem, mas não se limitam a:

Inventory Unit (IU)	The unit of measure used to count individual items ¹
Handling Unit (HU)	The unit of measure used to count packages of item
Event Label	The title for the transaction described on that row
Date Value	The date when the event on that row occurred
Date Label	The meaning of the "Date Value" on that row
Event Line IU Quantity	The quantity, in IUs, of cargo affected by the event
Event Line HU Quantity	The quantity, in HUs, of cargo affected by the event
Event Line Weight (mt)	The weight, in metric tons, of cargo affected by the event
Event Line Volume (m ³)	The volume, in cubic meters, of cargo affected by the event
Event Line Value (USD)	The value, in US dollars, of cargo affected by the event
Event Location Name	The location where the event on that row occurred

No exemplo de dados exportados abaixo, pode ver o formato da folha de cálculo e uma parte dos detalhes do evento. Tomando como exemplo a linha superior:

- "1 Each" (1 unidade) sem embalagem (a falta de embalagem é indicada por uma "unidade de manuseamento" de "None/Loose" (Nenhum/Sem))
- Foi "Recebido no período", em "Mau estado" numa "Data de receção" de "03-Jan-2018"
- **Outros pormenores do evento** (ou seja, onde esta carga "1 Each" foi recebida) seguiriam na mesma linha

event_label	data_value	date_label	count of day	days_label	event_line_iu_quantity	inventory_unit_iu	event_line_hu_quantity	handling_unit_hu
Received in Period - Bad Condition	03-Jan-2018	Received Date	0	Days to Complete Dispatch	-1 Each	-1	None/Loose	
Received in Period - Bad Condition	29-Jan-2018	Received Date	0	Days to Complete Dispatch	-29 Each	-29	None/Loose	
Received in Period - Bad Condition	29-Jan-2018	Received Date	0	Days to Complete Dispatch	-14 Each	-14	None/Loose	
Received in Period - Bad Condition	22-Jan-2018	Received Date	0	Days to Complete Dispatch	-2 Each	-2	Box/Carton	
Received in Period - Bad Condition	01-Feb-2018	Received Date	0	Days to Complete Dispatch	-16 Each	-16	Bag/Sack	
Received in Period - Bad Condition	21-Mar-2018	Received Date	0	Days to Complete Dispatch	-1 Each	-1	Box/Bundle	
Received in Period - Good Condition	18-Jan-2018	Received Date	0	Days to Complete Dispatch	-12 Each	-12	None/Loose	
Received in Period - Good Condition	01-Feb-2018	Received Date	0	Days to Complete Dispatch	-30 Each	-30	None/Loose	
Received in Period - Good Condition	01-Feb-2018	Received Date	0	Days to Complete Dispatch	-15 Each	-15	None/Loose	
Reported Lost in Period - Good Condition	03-Jan-2018	Loss Reported Date	0	Days to Complete Dispatch	-1 Each	-1	None/Loose	
Reported Lost in Period - Good Condition	29-Jan-2018	Loss Reported Date	0	Days to Complete Dispatch	-1 Each	-1	None/Loose	
Reported Lost in Period - Good Condition	29-Jan-2018	Loss Reported Date	0	Days to Complete Dispatch	-1 Each	-1	None/Loose	
Reported Lost in Period - Good Condition	15-Feb-2018	Loss Reported Date	0	Days to Complete Dispatch	-5 Each	-5	Box/Carton	
Reported Lost in Period - Good Condition	08-Mar-2018	Loss Reported Date	0	Days to Complete Dispatch	-1465 Each	-1465	Bag/Sack	
Reported Lost in Period - Good Condition	20-Feb-2018	Loss Reported Date	0	Days to Complete Dispatch	-5 Each	-5	Box/Bundle	
Reported Lost in Period - Good Condition	21-Mar-2018	Loss Reported Date	0	Days to Complete Dispatch	-1 Each	-1	Box/Bundle	
Reported Lost in Period - Good Condition	04-Jan-2018	Loss Reported Date	0	Days to Complete Dispatch	-45 Each	-45	None/Loose	
Reported Lost in Period - Good Condition	04-Jan-2018	Loss Reported Date	0	Days to Complete Dispatch	-4000 Each	-4000	Box/Bundle	

Os principais elementos de informação relacionados com os "SRF" incluem, mas não se limitam a:

Inventory Unit (IU)	The unit of measure used to count individual items.
Handling Unit (HU)	The unit of measure used to count packages or items.
SRF Number	A reference number for the overall support request.
SRF created location group	The location group under which the SRF was created.
SRF created by	The user ID who has created the SRF.
SRF created date	The date when the SRF was uploaded in the application.
SRF tracking code	The unique nine digits tracking code of the created SRF.
Owners Reference	A link or reference to external data from the System.
SRF status	The status gained by the SRF based on the flow.
SRF status last change date	The latest date when the status of the SRF was changed.
Reason for SRF status changed	It defines reason for status change based on flow.
SRF Priority	Priority set for the SRF.
SRF Priority last changed	The latest date when the priority of the SRF was changed.
SLA/Invoice/Packing List links	The file for any info to be inserted in the SRF.
Sender Org	Who will hand cargo over at the start of the overall service.
Receiver Org	To whom cargo is released at the end of the overall service.
Service Origin Location Instructions	Special instructions for the start of the overall service.
Service Origin Location Name	Location where the overall service will start.
Final Destination Instructions	Special instructions for the end of the overall service.
Final Destination Name	Location where the overall service will end.
SRF Line Number	A reference number for cargo per line, in an overall service.
Product Category	The type of activity the cargo will be used in such as food, medicine, etc.
Total SRF Line IU Quantity	The total quantity of cargo per line, for the overall service.
Product Description	A general description of the cargo provided by the sender.
Total SRF Line HU Quantity	The total quantity of cargo per line, for the overall service.
Total SRF Line Weight (mt)	The total weight of cargo per line, for the overall service.
Total SRF Line Volume (m3)	The total volume of cargo per line, for the overall service.
Total SRF Line Value (USD)	The total value of cargo per line, for the overall service.

No exemplo de dados exportados abaixo, pode ver o formato da folha de cálculo e uma parte dos pormenores do SRF (estas linhas são os pormenores correspondentes do SRF das linhas do exemplo de evento acima). Tomando como exemplo a linha superior:

- O FUR "VEN-0003" foi registado no RITA em "03-Jan-2018" e foi "Encerrado"
- Foi enviado por "United Nations World Food Programme" (Programa Alimentar Mundial das Nações Unidas)

Outros pormenores do FUR (ou seja, onde o "VEN-0003" deveria ser entregue) **seguiriam na mesma linha.**

GRF number	GRF prior	owner/sex reference	GRF status	GRF created date	GRF/Invoice/Packing List Link	sender.org	sender.org abbreviation	sender.org type
VEN-0003	Normal		Closed	03-Jan-2018		United Nations World Food Programme	WFP	United Nations Agencies
BCS-0590	Urgent		In Progress	29-Jan-2018		United Nations World Food Programme	WFP	United Nations Agencies
BCS-0590	Urgent		In Progress	29-Jan-2018		United Nations World Food Programme	WFP	United Nations Agencies
BCS-0590	Normal		In Progress	01-Feb-2017		United Nations World Food Programme	WFP	United Nations Agencies
BCA-0548	Normal		Closed	01-Feb-2018		United Nations World Food Programme	WFP	United Nations Agencies
BCS-0648	Normal		In Progress	21-Mar-2018		Premiere Urgence - Aide ménage Internationale	PU-AMI	International Non Governmental Organization
BCS-0584	Normal		Closed	17-Jan-2018		United Nations World Food Programme	WFP	United Nations Agencies
BCS-0602	Normal		Closed	01-Feb-2018		United Nations World Food Programme	WFP	United Nations Agencies
BCS-0602	Normal		Closed	01-Feb-2018		United Nations World Food Programme	WFP	United Nations Agencies
VEN-0003	Normal	PO 0001 - 01.1.1 ST	Closed	03-Jan-2018		United Nations World Food Programme	WFP	United Nations Agencies
BCS-0590	Urgent		In Progress	29-Jan-2018		United Nations World Food Programme	WFP	United Nations Agencies
BCS-057	Normal	PO 0001 - 01.1.1 ST	Closed	10-Oct-2017		United Nations Children's Fund	UNICEF	United Nations Agencies
BCS-0580	Normal		Closed	02-Jan-2018		Mercy Corps	MCI	International Non Governmental Organization
BCS-0630	Normal		Closed	19-Feb-2018		United Nations Children's Fund	UNICEF	United Nations Agencies
BCS-0648	Normal		In Progress	21-Mar-2018		Premiere Urgence - Aide ménage Internationale	PU-AMI	International Non Governmental Organization
BCS-0574	Normal	PO 0010 - 10.1 CA to CA	Closed	22-Dec-2017		Mercy Corps	MCI	International Non Governmental Organization
BCS-0579	Normal	REF1	Closed	02-Jan-2018		United Nations World Food Programme	WFP	United Nations Agencies