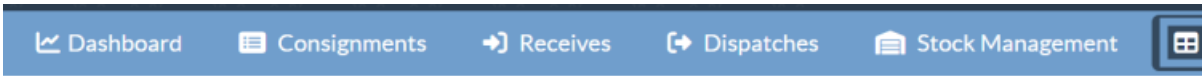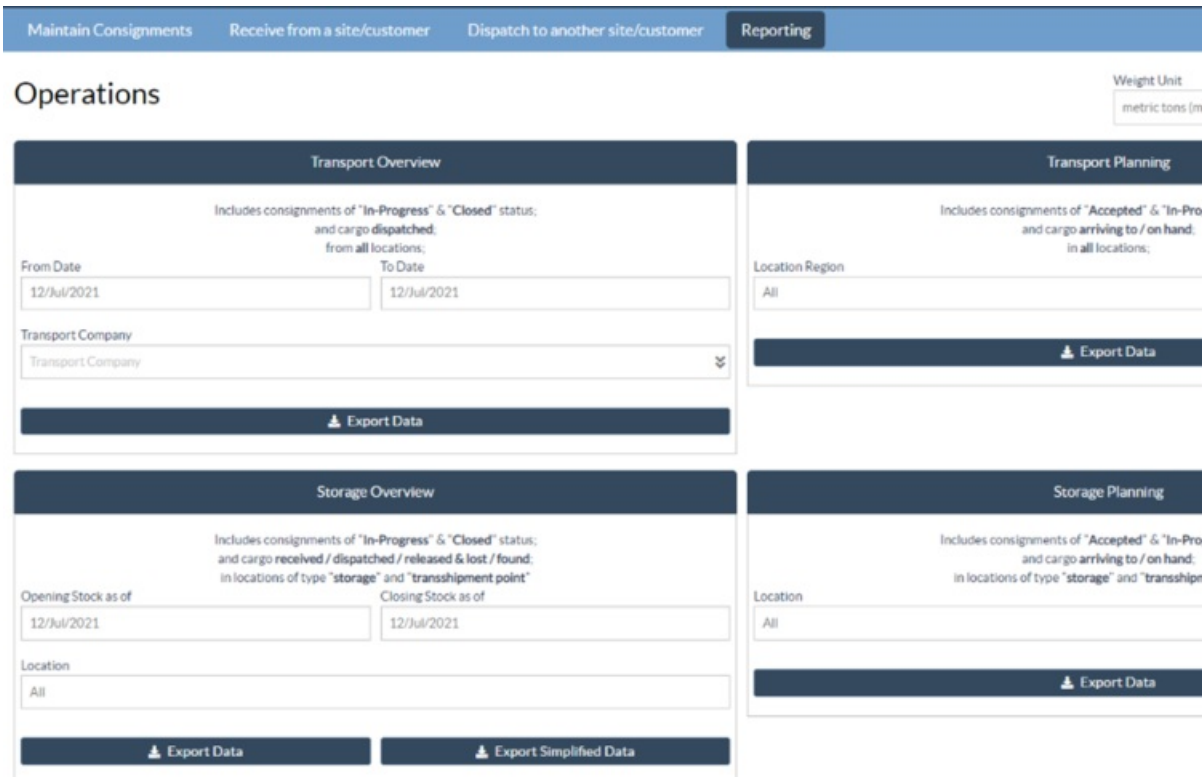# 报告

RITA 允许在软件中以连贯和有用的方式整合和显示与服务相关的信息，并将这些信息作为 "**导出数据**"提供，可从软件中下载并根据需要共享。

在报告选项卡中，可以生成七种不同的报告。

运行报告：
- 运输概览
- 运输规划
- 存储概述
- 存储规划

通信和报告：
- 服务概述
- 发布概览
- 托运概述

RITA 用户可以选择希望在可下载报告中显示的计量单位（公斤或公吨）。

RITA 提供的导出数据选项对于共享服务信息至关重要：既可与物流运营和规划人员共享，他们可能不会定期直接访问软件；也可与外部利益相关者和服务用户共享，他们可能需要活动摘要或货物的定期状态更新。这些数据从 RITA 导出，并以 .xls 文件格式的电子表格形式下载，列标题采用彩色编码，以便于根据服务背景的需要，进行独立于应用程序的进一步过滤、可视化和分析。

导出数据包括以下主要信息类别：

要了解这些数据之间的关系，重要的是要了解 "**事件**"与总体请求或 "**SRF**"之间的关系。

- 在单个 SRF 上提供（所请求的）服务可能需要多个 "事件"：例如，单个 SRF 可能要求在地点 X 收集货物并运送到地点 Y，但不可能一次运送所有货物，也不可能直接从 X 到 Y。
- 每个 SRF 可能包括多行货物，处理单位各不相同：例如，单个 SRF 可能包括 50 箱 A 货物、40 袋 B 货物和 30 捆 C 货物。
  在上述示例中，SRF 或整体请求只有在以下情况下才算完成：
- 所有 50 箱、40 袋和 30 捆货物均已在 X 地点收集（*或全部或部分取消*）；
- 所有未取消的货物均已发送（*一次全部*发送*或分批*发送）；
- 所有未注销的货物到达 Y 地点（*直接或通过其他地点*）。
- 所有未取消的货物（*或报告全部或部分丢失的*货物）返回服务用户。

通过了解 "**事件**"，可以知道货物发生了什么情况，以及货物现在的位置和数量；通过了解 "SRF"，可以知道要求了哪些支持，同意了哪些支持，因此还需要对手头的货物或仍在等待收集的货物做哪些工作。

与 "**事件**"相关的主要信息包括但不限于以下内容：

	Inventory Unit (IU)	The unit of measure used to count individual items*
	Handling Unit (HU)	The unit of measure used to count packages of item
	Event Label	The title for the transaction described on that row
	Date Value	The date when the event on that row occurred
	Date Label	The meaning of the "Date Value" on that row
	Event Line IU Quantity	The quantity, in IUs, of cargo affected by the event
	Event Line HU Quantity	The quantity, in HUs, of cargo affected by the event
	Event Line Weight (mt)	The weight, in metric tons, of cargo affected by the
	Event Line Volume (m3)	The volume, in cubic meters, of cargo affected by th row
	Event Line Value (USD)	The value, in US dollars, of cargo affected by the eve
	Event Location Name	The location where the event on that row occurred

在下面的导出数据示例中，您可以看到电子表格的格式和部分事件详细信息。以最上面一行为例：

- 无包装的 "1 件"（"无包装 "的 "处理单位 "为 "无/松散"）。
- 收货日期 "为 "2018 年 1 月 3 日", "收货时间 "为 "2018 年 1 月 3 日", "状况不佳"。
- **其他事件详细信息**（即 "各 1 件 "货物的收货地点）将在同一行显示

event label	date value	date label	count of days	days label	event line IU quantity	inventory unit (IU	event line HU quantity	handling unit (HU
Received in Period - Bad Condition	03-Jan-2018	Received Date	0	Days to Complete Dispatch	-1	Each	-1	None/Loose
Received in Period - Bad Condition	29-Jan-2018	Received Date	0	Days to Complete Dispatch	-29	Each	-29	None/Loose
Received in Period - Bad Condition	29-Jan-2018	Received Date	0	Days to Complete Dispatch	-14	Each	-14	None/Loose
Received in Period - Bad Condition	22-Jan-2018	Received Date	0	Days to Complete Dispatch	-2	Each	-1	Box/Carton
Received in Period - Bad Condition	01-Feb-2018	Received Date	0	Days to Complete Dispatch	-16	Each	-2	Bag/Sack
Received in Period - Bad Condition	21-Mar-2018	Received Date	0	Days to Complete Dispatch	-1	Each	-1	Bale/Bundle
Received in Period - Good Condition	18-Jan-2018	Received Date	0	Days to Complete Dispatch	-12	Each	-12	None/Loose
Received in Period - Good Condition	01-Feb-2018	Received Date	0	Days to Complete Dispatch	-30	Each	-30	None/Loose
Received in Period - Good Condition	01-Feb-2018	Received Date	0	Days to Complete Dispatch	-15	Each	-15	None/Loose
Reported Lost in Period - Good Condition	03-Jan-2018	Loss Reported Date	0	Days to Complete Dispatch	-1	Each	-1	None/Loose
Reported Lost in Period - Good Condition	29-Jan-2018	Loss Reported Date	0	Days to Complete Dispatch	-1	Each	-1	None/Loose
Reported Lost in Period - Good Condition	29-Jan-2018	Loss Reported Date	0	Days to Complete Dispatch	-1	Each	-1	None/Loose
Reported Lost in Period - Good Condition	15-Feb-2018	Loss Reported Date	0	Days to Complete Dispatch	-5	Each	-5	Box/Carton
Reported Lost in Period - Good Condition	08-Mar-2018	Loss Reported Date	0	Days to Complete Dispatch	-1465	Each	-1465	Bag/Sack
Reported Lost in Period - Good Condition	20-Feb-2018	Loss Reported Date	0	Days to Complete Dispatch	-5	Each	-1	Bale/Bundle
Reported Lost in Period - Good Condition	21-Mar-2018	Loss Reported Date	0	Days to Complete Dispatch	-1	Each	-1	Bale/Bundle
Reported Lost in Period - Good Condition	04-Jan-2018	Loss Reported Date	0	Days to Complete Dispatch	-45	Each	-45	None/Loose
Reported Lost in Period - Good Condition	04-Jan-2018	Loss Reported Date	0	Days to Complete Dispatch	-4000	Each	-200	Bale/Bundle

与 "SRF "相关的主要信息包括但不限于以下内容：

	Term	Definition
	Inventory Unit (IU)	The unit of measure used to count individual it...
	Handling Unit (HU)	The unit of measure used to count packages o...
	SRF Number	A reference number for the overall support re...
	SRF created location group	The location group under which the SRF was cr...
	SRF created by	The user ID who has created the SRF
	SRF created date	The date when the SRF was uploaded in the ap...
	SRF tracking code	The unique nine digits tracking code of the crea...
	Owners Reference	A link or reference to external data from the Se...
	SRF status	The status gained by the SRF based on the flow...
	SRF status last change date	The latest date when the status of the SRF was...
	Reason for SRF status changed	It defines reason for status change based on flo...
	SRF Priority	Priority set for the SRF.
	SRF Priority last changed	The latest date when the priority of the SRF was ...
	SLA/Invoice/Packing List links	The filed for any info to be inserted in the SRF ...
	Sender Org	Who will hand cargo over at the start of the ov...
	Receiver Org	To whom cargo is released at the end of the ov...
	Service Origin Location Instructions	Special instructions for the start of the ...
	Service Origin Location Name	Location where the overall service will start
	Final Destination Instructions	Special instructions for the end of the overall s...
	Final Destination Name	Location where the overall service will end
	SRF Line Number	A reference number for cargo per line, in an ov...
	Product Category	The type of activity the cargo will be used in su...
	Total SRF Line IU Quantity	The total quantity of cargo per line, for the ove...
	Product Description	A general description of the cargo provided by ...
	Total SRF Line HU Quantity	The total quantity of cargo per line, for the ove...
	Total SRF Line Weight (mt)	The total weight of cargo per line, for the over...
	Total SRF Line Volume (m3)	The total volume of cargo per line, for the ove...
	Total SRF Line Value (USD)	The total value of cargo per line, for the overal...

在下面的 "导出数据 "示例中，您可以看到电子表格的格式和部分 SRF 详情（这些行是与上述事件行示例中的 SRF 详情相匹配的）。以最上面一行为例：

- SRF "VEN-0003 "于 "2018 年 1 月 3 日 "在 RITA 中记录，并已 "关闭"。
- 由 "联合国世界粮食计划署 "发送

其他 SRF 详情（即 "VEN-0003 "应在何处移交）*将在同一行。*

SRF number	SRF priority	owners reference	SRF status	SRF created date	SLA/Invoice/Packing List Links	sender org	sender org abbreviation	sender org type
VEN-0003	Normal		Closed	03-Jan-2018		United Nations World Food Programme	WFP	United Nations Agencies
BDS-0590	Urgent		In Progress	29-Jan-2018		United Nations World Food Programme	WFP	United Nations Agencies
BDS-0590	Urgent		In Progress	29-Jan-2018		United Nations World Food Programme	WFP	United Nations Agencies
BDS-0445	Normal		In Progress	01-Oct-2017		United Nations World Food Programme	WFP	United Nations Agencies
ROM-0048	Normal		Closed	01-Feb-2018		United Nations World Food Programme	WFP	United Nations Agencies
BDS-0646	Normal		In Progress	21-Mar-2018		Premiere Urgence - Aide médicale Internationale	PU-AMI	International Non Governmental Organization
BDS-0584	Normal		Closed	17-Jan-2018		United Nations World Food Programme	WFP	United Nations Agencies
BDS-0602	Normal		Closed	01-Feb-2018		United Nations World Food Programme	WFP	United Nations Agencies
BDS-0602	Normal		Closed	01-Feb-2018		United Nations World Food Programme	WFP	United Nations Agencies
VEN-0003	Normal		Closed	03-Jan-2018		United Nations World Food Programme	WFP	United Nations Agencies
BDS-0590	Normal		In Progress	29-Jan-2018		United Nations World Food Programme	WFP	United Nations Agencies
BDS-0590	Normal		In Progress	29-Jan-2018		United Nations World Food Programme	WFP	United Nations Agencies
BDS-0507	Normal	PO-0001 - 01.1.1 ST	Closed	10-Oct-2017		United Nations Children's Fund	UNICEF	United Nations Agencies
BDS-0580	Normal		Closed	02-Jan-2018		Mercy Corps	MCI	International Non Governmental Organization
BDS-0630	Normal		Closed	19-Feb-2018		United Nations Children's Fund	UNICEF	United Nations Agencies
BDS-0646	Normal		In Progress	21-Mar-2018		Premiere Urgence - Aide médicale Internationale	PU-AMI	International Non Governmental Organization
BDS-0574	Normal	PO 0010 - 10.1 CA to CA	Closed	22-Dec-2017		Mercy Corps	MCI	International Non Governmental Organization
BDS-0579	Normal	REF1	Closed	02-Jan-2018		United Nations World Food Programme	WFP	United Nations Agencies