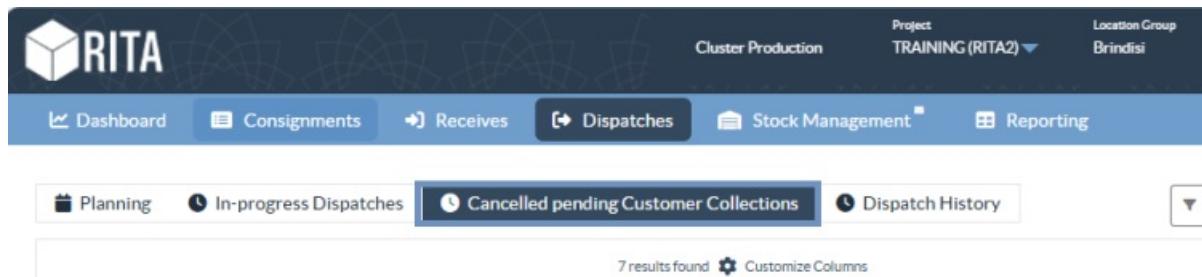


Cobranças pendentes de clientes anuladas

Esta secção, "Recolhas de clientes pendentes canceladas", lista todas as remessas com pedidos de recolha de carga cancelados.

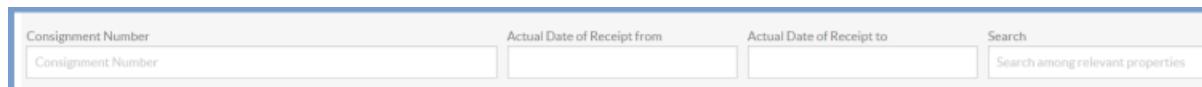


The screenshot shows the RITA software interface with the following details:

- Top navigation bar: Cluster Production, Project TRAINING (RITA2), Location Group Brindisi.
- Main menu tabs: Dashboard, Consignments, Receives, Dispatches (selected), Stock Management, Reporting.
- Sub-navigation tabs under Dispatches: Planning, In-progress Dispatches, Cancelled pending Customer Collections (selected), Dispatch History.
- Search bar: 7 results found, Customize Columns.

O operador pode reverter a remessa que os clientes registaram como não enviada ou cancelada. Para o fazer, siga os passos abaixo:

Passo 1: Mostrar Filtro: Utilize a opção "Mostrar filtro" no canto superior direito para encontrar a remessa que deve ser cancelada.

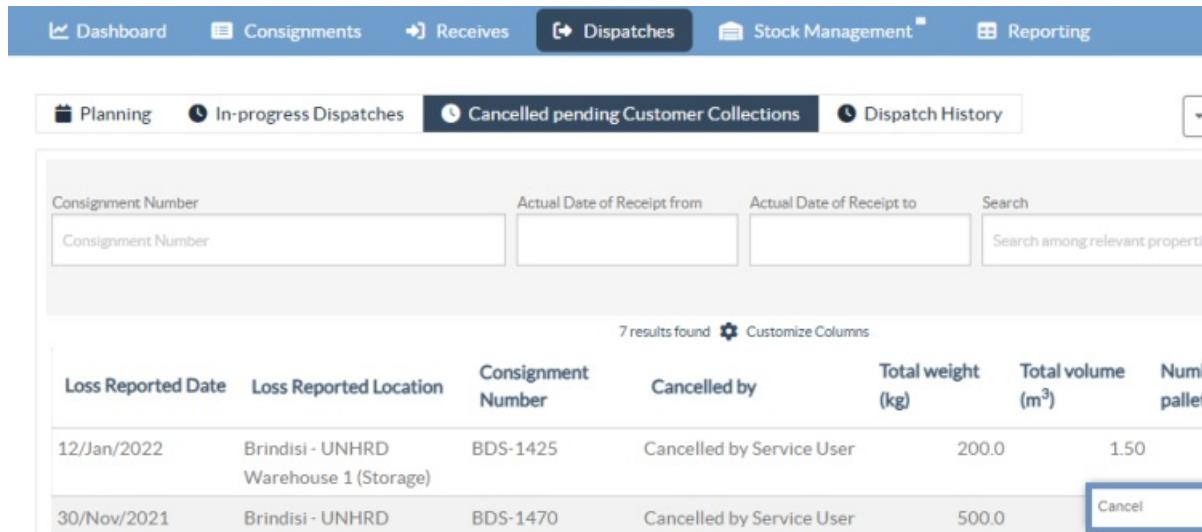


The screenshot shows the search filters for the 'Cancelled pending Customer Collections' screen:

| Consignment Number | Actual Date of Receipt from | Actual Date of Receipt to | Search |
|--------------------|-----------------------------|---------------------------|----------------------------------|
| Consignment Number | | | Search among relevant properties |

O operador pode procurar a remessa pelo seu número, data efectiva de expedição ou fornecendo quaisquer outros detalhes da remessa na caixa de pesquisa.

Etapa 2: Clicar no separador "Opções" na extremidade direita do envio selecionado e selecionar a opção "Anular".



The screenshot shows the list of pending collections with one item selected for cancellation:

| Consignment Number | Actual Date of Receipt from | Actual Date of Receipt to | Search |
|--------------------|-----------------------------|---------------------------|----------------------------------|
| Consignment Number | | | Search among relevant properties |

7 results found, Customize Columns.

| Loss Reported Date | Loss Reported Location | Consignment Number | Cancelled by | Total weight (kg) | Total volume (m ³) | Num. pallet |
|--------------------|--|--------------------|---------------------------|-------------------|--------------------------------|-------------------------|
| 12/Jan/2022 | Brindisi - UNHRD Warehouse 1 (Storage) | BDS-1425 | Cancelled by Service User | 200.0 | 1.50 | |
| 30/Nov/2021 | Brindisi - UNHRD | BDS-1470 | Cancelled by Service User | 500.0 | | <button>Cancel</button> |

Passo 3: O operador deve verificar os dados do envio selecionado e clicar em "Guardar" para confirmar a anulação. Ao fazê-lo, a anulação dos itens pendentes será revertida e os itens da remessa voltarão para "Carga a aguardar recolha".

Cancel Pending Customer Collection Cancellation for BDS-1425

| Consignment Line | Cancelled Quantity | Weight | Volume |
|--|--------------------|---------|--------------------|
| 1: Food Security - Fertilizer Raw materials Sliver Nitrate 🌾 🔒 | 5 Each | 200.0kg | 1.50m ³ |

[Close Dialog](#)

 Save